

ESSENTIAL SAFETY INFORMATION - PLEASE READ

- The minimum age for this facility is 5 years. The minimum age for the Adventurer Course is 7 years old
- Maximum weight - 19 stone (120kg) limit for the traverses and powerfan (min weight 20kg). Maximum 18 stone (115kg) limit for the zipwire
- A parent or guardian must be on the ground in close proximity to the course whilst the activity is taking place for 5-12 year-olds
- You must inform us of any specific needs prior to your experience, particularly any medical conditions which may affect participant's ability to complete the challenges. You may use one of our consent forms to record this information
- Refunds will not be provided after kit-up and brief
- You may be asked to wait during busy times. Please be patient as we have to ensure absolute safety at all times

Finally, we hope that you enjoy your adventure but we are always looking to improve - please take your time to speak to us or fill in our feedback card. Your opinion is important



- Participants must ensure that all pockets are zipped or buttoned and items such as phones and wallets are left at ground level
- Hair must be tied in a pony tail at the base of the neck
- Do not tamper with equipment once you have been fitted up and checked
- Obey all instructions and signs
- If you need to remove harnesses or helmets then you must be rechecked prior to further participation
- Always stay away from edges when not attached
- Always hold hand rails when ascending the ramp



PLEASE FILL IN
THIS CARD TO
HELP US IMPROVE

Excellent	<input type="radio"/>							
V Good	<input type="radio"/>							
Good	<input type="radio"/>							
Average	<input type="radio"/>							
Poor	<input type="radio"/>							

Booking experience

Point of sale and reception

Information and pricing

Kitting up and briefing

Safety before your challenge

Experience on high ropes

Safety throughout adventure

Support of staff

Overall experience

Please use the space below for further comments

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